

Tewksbury Public Library Policy

AMERICANS WITH DISABILITIES ACT COMPLIANCE

PURPOSE:

The Tewksbury Public Library does not discriminate on the basis of disability and actively seeks to improve access to all standard service offerings and events.

POLICY:

1. The Tewksbury Public Library, in all of its standard service offerings and events, affirms its support of equal access for persons with disabilities through the Americans with Disabilities Act [42 U.S.C. § 12101, et seq.], the Massachusetts Public Accommodations Law [M.G.L. c. 272, §§ 92A and 98], and any other applicable local, state or federal disabilities regulations.
2. People who wish to request accommodation for, or make a complaint about, accessibility at the Tewksbury Public Library should contact the Library Director who will make every attempt to provide accommodation, and/or resolve the complaint, to the mutual satisfaction of the requestor and the Library.
3. The Library will include an Accessibility Statement on all marketing materials and the library website. The Accessibility Statement can be modified without reapproval of this policy as long as the revision meets the spirit of this policy. See sample below.

ACCESSIBILITY STATEMENT

LONG VERSION FOR AGENDAS, WEBSITE and BROCHURES

The TPL does not discriminate on the basis of disability and is committed to providing a reasonable modification to participate in our events, services or documentation. Contact Diane Giarrusso at 978-640-4490 or dgiarrusso@tewksbury-ma.gov at least two weeks before an event to arrange for modification, or at any time you need accessible documents.

SHORT VERSION FOR FLYERS and CALENDARS



Contact the TPL at least two weeks before an event to arrange for modification.

Policy voted and adopted on: November 14, 2023

Policy last reviewed and amended on: