

Tewksbury Public Library Policy

MEDIATED INTER-LIBRARY LOAN POLICY

Due to the restructuring of the Massachusetts Regional Library System, the following changes to the Mediated Inter-Library Loan (ILL) service will take effect July 1, 2010.

- Non-Tewksbury Residents will be charged \$5.00 for each ILL request that cannot be filled by the Merrimack Valley Library Consortium or the Virtual Catalog.
- Any patron who fails to pick up or return a mediated ILL item may lose the ability to place out-of-state ILL requests.
- Any patron who returns an out-of-state ILL item late will be charged overdue fees.
- Any patron who fails to return an out-of-state ILL item will be charged the lending library's replacement cost and fees as well as any other related expenses. The patron's out-of-state ILL privileges will be suspended.

Fees collected for requests from non-residents will be used to pay for processing, postage, and fees charged by the out-of-state lending library.

Cash or checks will be accepted.